



NEWS RELEASE

AUGUST 2021

HEALTH WATCHDOG ASKS PEOPLE TO DISCUSS SPEECH AND LANGUAGE THERAPY SERVICES

The independent health services watchdog for North Wales – the North Wales Community Health Council (NWCHC) - is keen to hear from people who have experiences of Speech and Language Therapy services in North Wales.

The NWCHC will be hosting a series of face to face events across all six counties of North Wales and via video conference, during September, October and November. Patients, their carers and their families are invited to talk about all aspects of NHS Speech and Language Therapy Services. The events will take place as follows – with 3 different sessions at each location.

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|---------------------|--------------------|---------|--------|--------|
| Conwy | | | | |
| 8 September | Llandudno Junction | 10.00am | 1.30pm | 4.00pm |
| 7 October | Colwyn Bay | 10.00am | 1.30pm | 4.00pm |
| 15 October | Betws-y-Coed | 10.00am | 1.30pm | 4.00pm |
| 12 November | Llanfairfechan | 10.00am | 1.30pm | 4.00pm |
| Denbighshire | | | | |
| 13 October | Rhuddlan | 10.00am | 1.00pm | 3.30pm |
| 1 November | Corwen | 10.00am | 1.00pm | 3.30pm |
| 11 November | Denbigh | 10.00am | 1.30pm | 4.00pm |
| Flintshire | | | | |
| 29 September | Connah's Quay | 10.00am | 1.30pm | 4.00pm |
| 22 October | Mold | 10.00am | 1.30pm | 4.00pm |
| 17 November | Flint | 10.00am | 1.30pm | 4.00pm |

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|----------------------|-------------------|---------|--------|--------|
| Gwynedd | | | | |
| 7 September | Porthmadog | 10.00am | 1.30pm | 4.00pm |
| 14 October | Ganllwyd | 10.00am | 1.30pm | 4.00pm |
| 8 November | Tywyn | 10.00am | 1.30pm | 4.00pm |
| 18 November | Bangor | 10.00am | 1.30pm | 4.00pm |
| Wrexham | | | | |
| 1 October | Wrexham | 10.00am | 1.30pm | 4.00pm |
| 5 November | Rhosllanerchrugog | 10.00am | 1.30pm | 4.00pm |
| 9 November | Wrexham | 10.00am | 1.30pm | 4.00pm |
| Ynys Mon | | | | |
| 6 September | Amlwch | 10.00am | 1.30pm | 4.00pm |
| 19 October | Llangefni | 10.00am | 1.30pm | 4.00pm |
| 25 November | Menai Bridge | 10.00am | 1.30pm | 4.00pm |
| Virtual Event | | | | |
| 4 October | On-line | | | 6.30pm |
| 11 October | On-line | | 2.00pm | |
| 20 October | On-line | 10.00am | | |

Mr Geoff Ryall-Harvey, Chief Officer for NWCHC said *"We have worked alongside the BCUHB Speech and Language Therapy Services to make sure that people have a say in the way that the services are developed in North Wales. Our engagement events will take place in a number of locations across the region, providing an opportunity for people to tell us about their experiences of the services. It is vital that we present the feedback and suggestions of all those who use Speech and Language Therapy services to those who make decisions and policies"*

Mr Ryall-Harvey went on to say *"The events will be structured around a number of aspects such as compliments, concerns and complaints, care planning, care provision and communication. We understand that in some instances, people might wish to share experiences in a more confidential way and we will ensure that there is an opportunity for such discussions to take place privately"*.

Should you wish to attend any of the events or for further information please contact the North Wales Community Health Council on tel: 01248 679284 (*nb there is an answerphone*

system in operation – please leave a message and a member of our team will be in touch) or e-mail yourvoice@wales.nhs.uk

You can also register your attendance via our SurveyMe app by using the following link:



<https://svy.at/b7f1g>

NB Registration is on a first come, first served basis but we will put on additional sessions as necessary

When booking, please advise whether you would wish to contribute to the discussions through the medium of Welsh or English. Please also advise of any requirements in relation to communication or access.

Note for editors

1 North Wales Community Health Council (CHC) is an independent statutory organisation which represents the interests of patients and the public in the National Health Service in North Wales. It came into being on 1 April 2010 as part of the reorganization of health services in Wales and covers the counties of Conwy, Denbighshire, Flintshire, Gwynedd, Wrexham and Ynys Môn. The six counties have a combined population of around 675,500.

2 The Community Health Council has six local committees, one covering each of the six counties. Each local committee comprises members drawn from three sources: councillors nominated by the relevant local authority, people nominated by the local voluntary sector organizations and local people appointed by Welsh Assembly Government.

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